

LOST BRIDGE VILLAGE WATER & SEWER IMPROVEMENT DISTRICTS NO 1 & NO 2 DISTRICTS' POLICY

Office Hours – Monday - Thursday – 9AM-4PM – Closed Holidays

Water Tap Inside district \$1400.00 – Outside district \$1700.00. Monthly charges begin when meter is set

Water Charge \$30.00 plus tax (Minimum bill per month per unit)

Inside district \$12.71 per gallon.

Outside district \$16.71 per gallon

Second Meter/yard meter \$500.00

Yard meter charges \$8.69 plus tax (Minimum bill per month per unit)

Inside District \$12.71 per each 1000 gallons.

Outside District \$16.71 per each 1000 gallons

Sewer Tap Inside district \$1400.00 – Outside district is limited. Monthly charges begin once tap is installed

Disconnect Meter Fee \$75.00 (Minimum bill for water and sewer will continue while meter is disconnected)

Meter Relocation \$150.00.

Sewer Charge \$35.00 (Minimum bill per month per unit)

Sewer charge 100% of water charges

Outside Districts' Customers Service availability is limited outside of the Districts', if you are interested in service please attend the monthly Board of Commissioner's meeting held the 3rd Wednesday of each month at the LBVCA meeting room at 12477 Lodge Drive.

Meters are the property of the Districts and will be read on or about the 25th of each month at which time a new month begins. Operations personnel will check a meter if there is an unusually high reading once in a month period and if no problem is found with the meter reading or with Districts property it will be up to the homeowner to determine the cause. Pipe lines from the meter to the home are the responsibility of the homeowner; from the meter to the main are maintained by the Districts.

Bills are mailed on or about the last day of each month. Water and sewer bills are to be paid in full and must be received in the Districts' office located at 12133 E Airport Drive, Garfield, AR 72732 by the twentieth (20th) of each month to avoid a late penalty of 10% being added to the account. An interruption of service will begin if payment is not received by the twenty-eighth (28th) of the month after the twentieth.

If you find that you will be unable to meet the payment requirements in any month, you will need to come into the office allowing twenty-four (24) hours before service is due to be interrupted to discuss payment arrangements. A deferred payment agreement is allowed once (1) every 3 months and must be completed with signature(s). If the meter is disconnected prior to any arrangement, the full amount due plus disconnection fees and penalties must be paid before resumption of services.

Meter deposit of \$150.00 is due for each meter. This is refunded with approved meter inspection and payment of final bill. This deposit is not negotiable and cannot be waived. Credit references are not accepted in lieu of the deposit.

Contracted water and sewer is with the owners only. The owner is responsible for all water and sewer charges even when unit is rented or occupied by others. Please collect rent to cover bills as they will be sent to you or your agent. All residential customers shall be charged a minimum monthly fee whether or not there is utilization of water. During periods when the meter is disconnected the minimum fee for water and sewer use per month will continue to be charged. In situations where there will be prolonged periods of service interruption for a minimum of twelve months or more, abatement of minimum monthly fees will be given on a per case basis. By accepting service from the Districts, the customer has voluntarily agreed to the terms and therefore will be subject to the minimum monthly billing.

CURRENT CHARGES ARE SUBJECT TO CHANGE.